

# CONDITIONS FOR RENTAL

## DUTY TO INSPECT

The renter undertakes as far as possible to inspect the vehicle and check that all damage or faults on the vehicle have been noted in the rental contract or in an addendum to the same. The renter undertakes to familiarise him-/herself with the Norwegian traffic regulations in general. Foreign renters have a particular obligation to present their driving licence. They are also obligated to familiarise themselves with the requirement for a valid driving licence and the rules applicable to the use of alcohol/drugs when driving.

The renter undertakes to return the vehicle to the place of rental or another agreed location at the agreed time. If the renter fails to deliver the vehicle in time, the rental company may demand compensation for the elapsed time.

## PAYMENT

Please note that we only accept cards as payment. Payment is on the day when you pick up the car. Cancellation is free.

## INSURANCE

- Unless otherwise agreed, the insurance excess amounts to NOK 9000.
- The renter is responsible for all damage to the vehicle during the rental period. This includes vandalism and theft, limited to the NOK 9000 insurance excess. An insurance excess is charged for each instance of damage.
- If the renter in case of damage has acted negligently or violated the rental conditions or the Road Traffic Act, he or she may be ordered to pay for a larger proportion of the damage than the agreed excess.
- In case of clearly wilful, gross negligence or serious violations of the rental conditions or the Road
- You can buy out deductible insurance in the event of damage. The price is NOK 300.

## TOLL FEES / AUTOPASS

Automatic toll and ferry fees will be charged in arrears. The chips installed in our vehicles. If renter drive through road toll station this has to be paid for when returning the car.

The rental rate does not include petrol so the car should be returned with similar level of fuel as when it was picked up.

## **PARKING TICKETS**

Any parking tickets or traffic violations incurred by the renter remain the sole responsibility of the renter. Tickets should be paid without delay. Please note that privately owned parking often charge for parking 24 hours/day. Should you fail to pay your ticket on time you will be charged an extra penalty and administration fee.

## **OTHER RENTAL CONDITIONS**

### **I RESPONSIBILITY OF THE RENTER**

1. During rental and until the vehicle has been safely returned to Flåm Bilutleie AS, the renter assumes full responsibility for the vehicle, and will use it as if it were his own. This includes parking tickets and traffic violations. The renter is fully liable for all damages to the vehicle and any damaged caused by the vehicle (in accordance with Norwegian rental agreement conditions).
2. In case of collision damage or other damage to the vehicle, Flåm Bilutleie AS or its insurance company reserve the right of recourse from the renter if the renter has demonstrated gross negligence or failed to adhere to the duties of the renter as set out in the rental conditions. Any damage must be reported to the rental company or its representative without delay. In case of grave damage it should also be reported to the police. If the renter fails to abide by these rules, the renter is at risk of being held responsible for the entire cost.
3. Theft, fire, vandalism, personal injury and injury to animals should always be reported to both the rental company and the police without delay.
4. The renter's deductible is payable without delay when an accident has occurred. (according to applicable Norwegian rental conditions)
5. The renter will be charged deductible(s) for each damage incurred, if there are several.

### **II COLLISION DAMAGE WAIVER (CDW)**

1. The size of the renter's deductible as per item 4 above may be reduced if the renter, at the start of the rental, takes out a Collision Damage Waiver (C.D.W) Insurance and/or Theft Protection (T.P.) Insurance.
2. The renter cannot invoke such coverage unless it is specifically stated in the rental agreement.
3. Damages to the vehicle as a result of negligence and carelessness are NOT covered by CDW insurance/deductible reduction. Damages caused by negligence may be (but are not limited to) the following:

- A. Damages to the vehicle caused by shifted cargo, or cargo which has not been properly wrapped or secured.
- B. Burn marks, stains or cuts to the upholstery etc.
- C. Reversing without assistance.
- D. Driving with a punctured tyre.
- E. Damage caused by snowslide from roofs where markers are in place.
- F. Damage to the vehicle body/chassis caused by the use of snow chains.
- G. Damage caused by driving the vehicle in places which are not sufficiently spacious to fit the vehicle in height, width or length (such as trying to pass under a bridge/overpass which is lower than the vehicle).
- H. Damage caused by driving outside public roads or in areas closed to ordinary traffic, unless written acceptance from the renter has been obtained in advance.

### **III DUTIES OF THE RENTER**

1. The renter is obligated to treat the rented vehicle with care, and not:
  1. Use the vehicle for practice driving
  2. Bring the vehicle out of the country without the express consent of the renter
  3. Use the vehicle for illegal/criminal activities
  4. Leave the vehicle to others, or let it be driven by others than the driver(s) already approved by the renter at the start of the rental
  5. Use the vehicle for car races, speed tests or competitions
  6. Tow other vehicles
  7. Transport more people than the vehicle is registered for
  8. Drive the rented vehicle while intoxicated, whether by alcohol, drugs, medicines or other.
  9. Leave the car unlocked
  10. Load the car with more cargo/weight than it is registered for

If the renter violates any of these rules, the renter will be financially liable for any and all damage resulting from this, and related loss and extra expenses.

2. Should a collision damage occur, or damage from driving off the road or a technical error occur which makes it impossible to continue driving, the renter is obligated to inform Flâm Bilutleie AS about this without delay. If a technical error can be repaired/corrected within a time frame which is reasonable in relation to the renter's needs and the duration of the rental agreement, the renter cannot cancel the rental. Should the renter decide to cancel, the renter will be responsible for the rent until the vehicle has been returned to the rental company - however, with deduction for the time the vehicle was out of order. If the rental agreement is cut short by the renter in such an instance, the renter will be responsible for the costs incurred by the rental company for getting the vehicle returned. If repair of the vehicle cannot be completed within a reasonable time frame, the rental company decides whether to bring a new vehicle to the customer as a replacement in order to continue the rental agreement, or if the rental agreement should be considered cancelled from the time the rental company was informed of the error by the renter. In that case, the rental company will return the vehicle at its own cost, and the rental company will be without responsibility for any loss or responsibility on behalf of the renter.

3. The renter is obligated to undertake lubrication of the vehicle and oil change in accordance with the rental company's instructions or when this is considered necessary. Costs for oil are refunded by the rental company to the renter upon receipt from petrol/service station where the vehicle's registration number and speed is clearly stated. Oil and antifreeze, as well as the tires' air pressure should be controlled at every refueling.

#### **IV THE RENTER'S FINANCIAL RESPONSIBILITY**

The renter's financial responsibility is specified in the rental company's "Norwegian rental conditions" and price lists, which the renter, by signing the rental agreement, accepts as a part of the rental agreement.

#### **V DISCLAIMER OF LIABILITY**

The rental company disclaims all responsibility versus the renter for any loss of time, money or other, which may occur as a result of or in connection with the rental agreement.

**The rental company's responsibility for forgotten items etc.** The rental company takes no responsibility for damage to or loss of property which has been left, kept or transported in the vehicle by the renter, or left in the vehicle after return to the rental company. The renter exempts the rental company for any demands related to such loss.

**Important:** The charge for fines or tickets which are unpaid or paid too late will be 100%, i.e. a doubling of the amount in question, in order to cover the costs of the extra work involved. We strongly urge you to pay any tickets or fines immediately to avoid this.